



Privacy Statement

Kent Netball is committed to providing its members with the highest levels of customer service. This includes protecting the privacy of its members and ensuring a secure online experience.

In general, members can view the Kent Netball website and all the latest news and results without telling Kent Netball who they are or revealing any information about themselves. Sometimes however, Kent Netball needs to monitor website usage for web site and Kent Netball services development.

Kent Netball's Privacy Statement contains the following important information regarding the use of personal information.

- What is personal information?
- How Kent Netball collects personal information
- How Kent Netball uses personal information
- When Kent Netball discloses personal information
- Storage and security of personal information
- Access to personal information

1. What is personal information?

Personal information is information about an individual who can be identified, or whose identity could be reasonably ascertained, from the information.

2. How Kent Netball collects personal information

To deliver and enhance the services offered by Kent Netball, certain personal information is collected. Kent Netball collects personal information from individuals when:

- The individual registers to become a member
- The member enters a Kent Netball event or participation programme
- The individual participates in a Kent Netball course
- The individual requests information from Kent Netball
- The individual provides information to Kent Netball staff/committee
- The individual participates in a Kent Netball survey

3. How Kent Netball uses personal information

Kent Netball will only collect information that is necessary for them to carry out the primary purpose of providing services relating to: membership, education and events. Personal information may be used in order to:

- Provide the services required
- Internal accounting and administration
- Regulatory reporting and compliance
- Help Kent Netball to inform and identify other products or services that may be of benefit

Kent Netball will only share the information with England Netball and authorised third parties. The information may be held in both paper and electronic form.

If Kent Netball sends any information about services or products that are not required, or a member does not want personal information disclosed to any other organisation (including related organisations) they can advise Kent Netball accordingly by writing to the Secretary.

If the member does not advise Kent Netball otherwise, they will be deemed to have confirmed their agreement on their own behalf and/or on behalf of others that they represent.

4. When we disclose personal information

Kent Netball discloses personal information to other organisations that is necessary to assist in providing services. The organisations include outsourced service providers who manage the services provided to members, including:

- the Association administrators;
- England Netball
- authorised third parties;
- Government and regulatory authorities and other organisations, as required or authorised by law

Kent Netball limits the use and disclosure of any personal information to such organisations for the specific purpose for which it is supplied.

When a member provides Kent Netball with personal information about other individuals, Kent Netball relies on that member to make the individual aware that the information has been provided to Kent Netball and for what purpose, and to whom it may be disclosed and also how they can access their information.

5. Storage and Security of personal information

Kent Netball stores personal information on a computer database. The personal information may be held in both paper file and computer file form. Kent Netball has implemented measures of a reasonable nature to ensure that all personal information is securely stored from misuse, loss and unauthorised handling.

6. Accuracy of personal information

Kent Netball takes reasonable steps to ensure that whenever personal information is collected or disclosed, it is accurate, complete and up to date.

7. Access to personal information

The member has a right to access their personal information, subject to some exceptions allowed by law. The member can gain access to their personal information by contacting Kent Netball. The member may also advise Kent Netball at any time about possible breaches of privacy, or inaccurate, incomplete personal information, that may have changed.